



Shri Aillak Pannalal Digamber Jain Pathashala's

WALCHAND INSTITUTE OF TECHNOLOGY

(An Autonomous Institute)

- Recognized by AICTE, New Delhi
- Accredited with A+ Grade by NAAC, Bengaluru
- All eligible UG programs are accredited by the NBA, New Delhi.
- Permanently affiliated to Punyashlok Ahilyadevi Holkar Solapur University, Solapur
- Solapur Jurisdiction only

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Ref.: WIT/Student Grievance Committee/2023-2024/337

Date: 01/08/2023

OFFICE ORDER

Sub.: Constitution of **Student Grievance Redressal Committee** at the Institute.

Ref.: Earlier AICTE Notification F.No.37-3/Legal/2012 dated 25/05/2012 repealed by AICTE Regulations 2019 dated 07.11.2019.

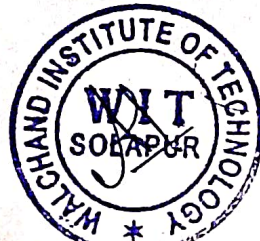
The All India Council for Technical Education (AICTE) on December 02, 2019, has requested all the technical institutions recognized or approved by AICTE to adhere or implement the provisions prescribed under All India Council for Technical Education (Redressal of Grievance of Students) Regulations, 2019, AICTE has framed the All India Council for Technical Education (Redressal of Grievance of Students) Regulations, 2019, which are published in the Official Gazette of India to provide opportunities for redressal of certain grievances of students already enrolled in any institution, as well as those seeking admission to such institutions, and a mechanism thereto.

In view of the above, the Statutory Committee **Student Grievance Redressal Committee (SGRC)** is formed as per Clause 1 of section 23 of the AICTE Act, 1987 (52 of 1987). In order to provide opportunities for redressal of certain grievances of students already enrolled in any institution, as well as for those seeking admission to such institutions, AICTE has notified All India Council for Technical Education (Redressal of Grievance of Students) Regulations, 2019 vide F.No.1-101/PGRC/ AICTE/Regulation/2019 dated 07.11.2019 for establishment of grievance redressal mechanism for all AICTE approved Technical Institutions.

Accordingly, the following **Student Grievance Redressal Committee (SGRC)** is hereby constituted at the Institute level for 2 years from the A.Y. 2023-2024 to 2024-2025

Sr. No.	Name	Designation
1.	Dr.V.A.Athavale	Principal (Chairperson)
2.	Dr.S.R.Gengaje	Senior Faculty Member
3.	Dr.Mrs.P.C.Kaladeep	Senior Faculty Member (Female)
4.	Dr.Ms.A.V.Thalange	Sr.Faculty (OBC Category)
5.	Ms.Mugdha V. Jog	Student Representative (Special Invitee)

- The term of the members and the special invitee shall be of two years.
- The quorum for the meeting including the Chairperson, but excluding the special invitee, shall be three.
- In considering the grievances before it, the SGRC shall follow principles of natural justice.



- The SGRC shall send its report with recommendations, if any, to the concerned institution and a copy thereof to the aggrieved student, within a period of 15 days from the date of receipt of the complaint.
- Any student aggrieved by the decision of the Student Grievance Redressal Committee may prefer an appeal to the Ombudsperson, within a period of fifteen days from the date of receipt of such decision.

Procedure for Redressal of Grievances by Student Grievance Redressal Committees will be as prescribed by the AICTE from time to time.

- The Institute has provide Tab & Link on its website using online portal where any aggrieved student may submit an application seeking redressal of grievance.
- On receipt of an online complaint, the institution shall refer the complaint to the appropriate Student Grievance Redressal Committee, along with its comments within 15 days of receipt of complaint on the online portal. Further processing will be as per time schedule prescribed.

Purpose / Objective:-

A Grievance Redressal Committee has been constituted for the Redressal of the problems reported by the Students of the College with the following objectives:

- Upholding the dignity of the College by ensuring strife free atmosphere in the College through promoting cordial Student-Student relationship and Student-teacher relationship etc.
- Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized.
- Non-provision of student amenities as may have been promised or required to be provided.
- Denial of quality education as promised at the time of admission or required to be provided.
- to ensure a democratic environment in the campus,
- to acquaint all the teacher-students about their rights and duties,
- to solve the various personal and educational related grievances of the teacher-students,
- to make the institution student friendly, and
- to ensure the qualitative as well as quantitative development of the institution through the grievance and redressal cell.

Functions:

- To make all necessary arrangements for receiving representations/ complaints/ grievances from students relating to general administration, examination and evaluation and any other problems relating to the functioning of a student in the college.
- To examine the grievances
- To resolve internal disputes, if any.
- To make necessary recommendations to the concerned authority.
- To do all such things as may be assigned by the principal/ competent authority.



Powers :

In case of any grievance the members of the cell are empowered to sort out the problems at their level through discussion with students.

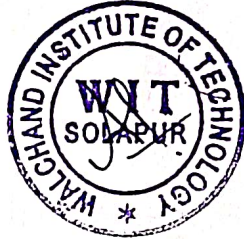
- In case the members fail to find out any solution then the matter is referred to the principal for final comment on the matter.
- Considering the nature and depth of the grievances due inquiry is made by the members of the cell and through personal discussion the matter is solved. If anybody is found to be guilty for any kind of nuisance he or she is given punishment with due consideration with the principal. The nature of punishment includes verbal as well as written warning, information to the parents, financial punishment, information to the police (if situation arises for so) and expelling from the college as per the rule of the university.

NOTE : Anyone with a genuine grievance may approach the Grievance Committee member/s in person, or in consultation with their respective Head of the Department. In case the student is unwilling to appear in self, Grievances may also be sent through e-mail to the principal and e-mail address for sending such grievances is principal@witsolapur.org OR can register complaint ONLINE using the link available on the institute's website www.witsolapur.org.

The copy of the revised/amended notification - All India Council for Technical Education (Redressal of Grievance of Students) Regulations, 2019 vide F.No.1-101/PGRC/ AICTE/Regulation/2019 dated 07th November, 2019 is enclosed herewith for reference and further action.

Place : Solapur

Date : 1st August, 2023



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PRINCIPAL
Walchand Institute of
Technology, Solapur

To,
All the members concerned.

Copy to : All the Head of Departments for information and further action. Please inform all the students regarding constitution of the **Student Grievance Redressal Committee (SGRC)** and display one copy on the Departmental Notice Board.